



Company Showcase

www.dssglobalinfo.com



DSS GLOBAL INFOCOM

We are specialized in

IT Infrastructure – Supply, Install, Configure, Operate & Maintain | Data Security
Software Development | Peripheral Support | Surveillance System (CCTV)
Audio-Video Solutions | Educational Solutions | Mobility Solutions | ELV Solutions

About Us

We are a Global Technology Solutions company ensuring our brand break through the digital clutter and resonate with end users across multiple technology platforms.

We believe in helping our customers ' business growth with our high technical expertise, flexible solutions, Optimized costs and real time efficiency in timely deliverables with quality.

Over years of work experience of the founders, we have been helping our clients meet their unique business and technology needs.

What We do

Our technology expertise involves;

- IT Infrastructure – Supply, Installation, Operate & Maintain
- **Managed IT Services**
- Surveillance System (CCTV)
- AV Solutions
- Educational Solutions
- Mobility Solutions
- ELV Solutions
- Software Development
- Data Security
- Hosting
- Cloud Services

Our Team

Our people are our greatest asset and biggest differentiator. They are passionate about results, and also believe in having a lot of fun along the way. However, that does not take away from the focus on work. Our people are passionate about delivering results to clients. We are ambitious and impatient for success, and yet down-to-earth and approachable.

Credentials

- Founders' strong experience in technology
- Partnered with more than 100+ resources pan India and Globally to meet our client's need anywhere globally
- Well Established NOC for Remote Infrastructure Management (Moksh Tech)
- 24x7 reachability over the calls to address client's IT needs
- Easy accessibility & reachability to our Help-Desk for client via Phone calls & Email
- Governance thru Personal Meetings, Skype and other online web sessions
- Established Partner Eco system to mitigate Locational Constraint
- Dedicated Peripheral Support team
- Self managed test and repair center to ensure quick support to our client's technology needs
- End to End Services to ensure one stop solutions for any of our client

Our Offerings

Core IT Solutions

Integrated Building
Management Solutions

System Integration

Surveillance System

IT Infra. Supply, Operate & Maintain

Access Control (Bio Matric)Solutions

Managed IT Services

Audio & Video Solutions

ISMS Consulting

Video Conferencing Solutions

Automation & Software Solutions

Smart Class Solutions

Enterprise Connectivity

Solar & Other Power Solutions

Managed IT Service



- DataCenter Management & Operations
 - Server Management
 - Network & Security Management
 - Database , Storage & Backup Mgmt
 - Mail Management
 - Data Center Operations
- End User Management
 - Service Desk Management
 - Vendor Management
 - Asset Management
- Annual Maintenance Contracts
 - Enterprise Equipment
 - End user Equipment
 - IBMS Products

Managed IT Service – Remote Infrastructure Management (Moksh Tech)



- 120 Seat Well Established NOC
- 60 + Seats Occupied by Engineers
- Tools to establish Proactive Alert Mechanism to avoid incident.
- 24/7 Service Desk
- 3000 + Network Devices being monitored and Managed

Information Security Management



- Security Audit
- Solution Designing
- Solution Implementation
- Process Auditing
- Training on Information Security
- Consulting for Certification.

Automation & Enterprise Software Development

Enterprise Applications



- Customized Application & Automation
 - ERP for Manufacturing & other industry
 - Credit Based Pre Paid Solutions
 - RF Based Library Management
 - RF Based Vehicle Tracking System
- Web Development
- Mobile App Development
- CMS & eCommerce
- Testing Services
- Digital Marketing
- Application Maintenance
- Mobility Development

Enterprise Connectivity



- Telecom Services – TATA Tele & I
 - ILL & P2P , PRI
 - MPLS, Voice, IVR & UCS Solutions
- Wireless RF Connectivity
- Internal Wifi LAN
- Structured Passive Cabling
- Enterprise Active Devices
- Enterprise Security Gateway

Hosting Services – (TATA Tele)



- Domain & Web Hosting
- Cloud Computing
- Dedicated Server Hosting
- Enterprise Email
- Video Streaming
- SSL Certificate

IBMS (Building Management Solutions)



- Surveillance Solutions
- Fire Safety Solutions
- Access Control System
- Public Address Systems
- Power Solutions
- Smart Audio / Video solutions
- Smart Parking

Educational Solutions



- Interactive Board
- Interactive Panel
- Touch Panel
- Visualizer
- Digital Signage
- Projector
- Robotics LABs

Power Solutions



- Earthling Solutions
- Solar Power Solutions
- Electrical Projects
- Consulting

Our Sample Success Stories

Managed - IT Services at Media Research Company

- Customer was facing challenge in keeping EUS support engineers, Growth for IT team, their backups during leaves and attrition was major issues.
- WIITS Proposed outsourced IT Staffing option to meet all these challenges and we are supporting 24 * 7 manpower.
- Shared L2 and L3 support configured and dedicated are only L1 resources to perform routine day to day IT related tasks.
- Process for Checklist based daily tasks for L1 resource and Analysis of reports by L2 & L3 domain specialist been established.
- Now customer is focusing on his own Business and IT for business enablement is our lookout.

Some of our Sample Success Stories

Business RISK Assessment for IT Network / Security Configurations and IT Policies at Media Research Company.

- Analyzed IT Policies, Network devices & Security Policies to identify business RISK.
- Configuration Review & VA/PT activity performed for all DC Equipment like Network devices, Servers & Internet bandwidth.
- Formal CAB committee formed to Analyze identified RISK & Mitigation plan including criticality vs investment.
- Implemented Network Security Solutions / End Point protection based on assessment to ensure security at availability of network for business continuity.

Some of our Sample Success Stories

Data Center Transition & Migration from one Location to another for Large Logistic Company.

- Customer was looking for a System Integrator who can take ownership of his transition activity.
- Major Challenge was multiple Domains and Multiple Plate forms, Routine and Specific Backups still, minimal downtime.
- We could win Customers trust based on our availability of multiple domains, customer reviewed our multi domain expertise on SUN, Intel, Network and Server OS at one go and decided to work with us.
- Team Work between Domain team and Admin team could result and ensured shut down from existing premise, Transportation with insurance and Reinstallation at new Premise.

Some of our Sample Success Stories

Consulting and Designing Surveillance Solution for one of the Most Education Institute using RF Connectivity

- One of the most prestigious education campus was looking for surveillance system implementation for their under construction sites here.
- Technical glitch was laying cables, the situation at construction site was not allowing us to lay any kind of cables from Camera to Backend devices.
- Our technical team surveyed and designed a solution: Cameras communicating to backend devices using RF (Radio) links on Free Spectrum.
- Customer appreciated Design to ensure hassles free maintenance.

Our Sample Success Stories

ERP Development and Deployment at Manufacturing Company

- Customer was looking for IT enabled Management for his overall business.
- ERP developed and Implemented which includes Modules and Work Flow for each department.
- Modules Included are Indent based Purchase, Stores, Sales, Finance, Quality, HR, Payroll
- Development & Implementation took around 3 – 4 Months..
- Overall Adoption of System within organization took around 2 -3 Months.

Our Offerings - - - OEM's We Work With...



Few of Our Valuable Clients



IIT Gandhinagar
Indian Institute of
Technology Gandhinagar



Piramal
Sarvajal



Shah
Hospital

Thank You

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